

BLUESTAR COVID 19 HEALTH AND SAFETY POLICY

Dear Valued Client,

BlueStar Coachlines has taken enhanced health and safety measures for you, our other guests and our employees.

In addition to the standard motorcoach cleaning that has been part of our daily maintenance schedule, we have introduced additional measures to increase the sanitization of our motorcoaches. Our cleaning policy is in accordance with BC Ministry Of Health and will be updated periodically.

We already disinfect and sanitize our motorcoaches and buses using industry-approved products and have also introduced hospital-grade Clorox Wipes and Spray to our cleaning processes. Among other areas, these new products are used to clean the lavatories, seat armrests and headrests, seatbelt buckles, overhead bin door latches, luggage bay door handles and lavatory door handles. The driver will disinfect the coach after every trip. In addition, sanitizer will be provided and all passengers will be required to disinfect their hands with sanitizer before embarking the motorcoach.

When the group size exceeds 14 passengers and 2 meters of physical distancing cannot occur, passengers are required to provide and wear masks. A group chaperone must be appointed to be present to insure all passengers wear masks. If someone is without a mask, the driver will provide one at the fee of \$2.00, which will be added to the client invoice. The driver will wear a mask and gloves and the first two rows of the motorcoach will be blocked off.

Our motorcoaches are equipped with state-of-the-art HEPA filters which are similar to those used in hospitals. These filters achieve a viral and bacterial removal efficiency of greater than 99.99 per cent. We have also installed UV filters to remove any remaining bacteria that the HEPA filters do not clear.

Motorcoaches and buses will be internally cleaned with electrostatic disinfectant sprayers once they return to our yard. Electrostatic disinfectant removes 100% of bacteria and does not cause a residue.

You must follow all given instructions while traveling with BlueStar Coachlines.

An inherent risk of exposure to COVID-19 exists in any public place where people are present. By travelling with BlueStar Coachlines, you voluntarily assume all risks related to exposure to COVID -19.

Clients are responsible for insuring that public health requirements are being adhered to and administered. For updates on the requirements, please visit: <http://www.bccdc.ca/>

When booking our services, the client agrees that they will have conducted a health screening of all passengers prior to boarding the coach on the date(s) of service and that all passengers do not have any cold and flu symptoms or have been out of country within 14 days of boarding our motorcoach. BlueStar will need to be provided with confirmation of health screening of all passengers on the day of departure as well as a passenger manifest.

Join us by keeping each other healthy and safe and by practicing good hygiene.

Sincerely,

BlueStar Coachlines